

Summer Action Auction

Frequently Asked Questions

How does the Summer Auction work?

All bidding will take place on this system and opens on Monday, May 9, 2022 at noon. You will be able to use your smartphone, tablet or computer to keep up with the status of your bids and continue bidding until the Summer Auction closes on Monday, May 16, 2022 at 9:00pm. You can be the winning bidder from anywhere!

How do I participate in the Summer Auction?

Get started online through this page. Just hit the 'Register Now' button toward the top of this page. Enter your name, address, phone number, email and credit or debit card number. A credit or debit card is required to bid.

How do I start and continue my bidding?

Browse the Silent Auction and start bidding on your favorite items! Place your bid on selected items, set a maximum bid if desired and GiveSmart will continue to keep you in the running until you reach your maximum bid.

How can I keep active and know if I am outbid or have won an item?

You will be notified via text if you have been outbid. Keep an eye on your favorite items! If you are NOT receiving the text messages make sure that you have the correct mobile number under your profile. The texts will continue to notify you when you have been outbid or reached your maximum bid. When the auction closes, you will also receive a text message if you won any items.

How do I pay for my auction items?

Auction winners are required to make payment after being notified that they are the winning bidder. Please note that you will have the choice to either pay credit card fees yourself or have the fees paid by CET and ThinkTV. If your items have not been paid for by 9:00am on Tuesday, May 17, 2022, your registered card will be charged.

How do I collect my winnings?

If you are the winning bidder on a gift certificate or tickets, your item will be mailed to you. If you are the winner of an item, you will be contacted by a staff member or volunteer to schedule a pick-up of your item.